

SWIFTKITCHEN ONLINE MEAL ORDERING AND PAYMENT SYSTEM

Your child's school has chosen to implement the SwiftKitchen meal ordering and payment system to improve the way they manage their school meal service.

There are loads of benefits for you and your child. Take a look below:



SCHOOL BENEFITS



EFFORTLESS MEAL SELECTION

You can easily select and keep track of your child's meals, ensuring they receive their preferred choices whether you're at home, work or on-the-go.



HASSLE-FREE TRANSACTIONS

No more dealing with cash or cheques. SwiftKitchen provides secure online payments and the precise meal for your child.



CONVENIENT PRE-ORDERING AND ADJUSTMENTS

Plan in advance by ordering meals for any date in the school term. You can also adjust payments if your child is absent and manage specific dietary needs effortlessly. Plus, you can even place orders early in the morning too!



PEACE OF MIND

With SwiftKitchen, your child gets the lunch they want, resulting in clean plates and the energy they need for the rest of their learning day. This eliminates confusion at home because you won't have to figure out what your child had for lunch during the day.

REGISTERING AND ORDERING IS EASY

1. REGISTERING

Download the SwiftKitchen app and register.



Enter the SwiftKitchen Key provided by your child's school. This key links directly to your child's details, as inputted by the school office into the system. If you have multiple children, you will receive sufficient keys for each of them but you will only have one main account.

Confirm your SwiftKitchen account by verifying your email address.

2. ORDERING

Ordering meals is straightforward once you've registered! All you need to do is scroll through the days of the week and choose the meals your child wants. Sitting down with your child and selecting together not only helps them understand each dish but encourages them to explore different tastes, helping their taste buds develop.

The menu runs on a cycle, giving your child the freedom to mix and match dishes according to their taste. On the other hand, if your child prefers consistency or has particular favourites, they can easily lock in those choices all at once! Whether they're a selective eater or enjoy having something they are familiar with, SwiftKitchen accommodates their preferences.

You can place orders daily, weekly or even for the full term in advance. If you prefer to order meals for the entire term, it's just a click away. You have the flexibility to order for as short or long a period as you'd like. Plus, if your child changes their mind, no worries—just log back in, cancel that dish and pick the one they want.

Additionally, there's an option to cancel a meal in case your child is unable to attend school. Rest assured, SwiftKitchen seamlessly communicates with the school kitchen for efficient meal planning.

3. PAYMENT

Once you've picked all the meals for your child, head over to the basket to pay. Children in Reception, Year 1 and Year 2 are entitled to receive free school meals. For those in Years 3, 4, 5 and 6 who are eligible for FREE School Meals, their accounts will be credited accordingly.

If payment is required, there are two options available. You can opt for direct debit*, providing peace of mind against forgetting to pay for meals or managing budgets. Alternatively, payments can be made through card transactions for added convenience.

*Once your Direct Debit is set up, payments will be collected on the same date each month (or the nearest working day if the date falls on a weekend), including during school holidays and will be added to your Swift Kitchen wallet within 3 – 5 working days once processed by your bank.

If you require a refund, please contact the SwiftKitchen Support team.

If you need assistance, don't hesitate to reach out to our support team at enquiries@swiftkitchen.co.uk
We're here to help!

www.swiftkitchen.co.uk